

Electronic Acknowledgement Receipt

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|---|---|
| EFS ID: | 6207670 |
| Application Number: | 10615054 |
| International Application Number: | |
| Confirmation Number: | 7996 |
| Title of Invention: | Information technology service request level of service monitor |
| First Named Inventor/Applicant Name: | John Manos |
| Customer Number: | 22879 |
| Filer: | Fred G. Pruner Jr./Janice Munoz |
| Filer Authorized By: | Fred G. Pruner Jr. |
| Attorney Docket Number: | 200901419-1 |
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| Application Type: | Utility under 35 USC 111(a) |

Payment information:

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| Submitted with Payment | no |
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File Listing:

| Document Number | Document Description | File Name | File Size(Bytes)/ Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|-------------------------------|--|---|------------------|------------------|
| 1 | Miscellaneous Incoming Letter | 200901419-1- TransAplBrf_10-06-09.pdf | 212014 <small>999be974fe0274ffae05ff612b10c9e26ade5707</small> | no | 1 |

Warnings:

Information:

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|---|-------------------------|---------------------------------|---|----|----|
| 2 | Appeal Brief Filed | 200901419-1-AplBrf_10-06-09.pdf | 5680307 48b29c30c29cf90506de21e8b3db9b3580158838 | no | 32 |
| Warnings: | | | | | |
| Information: | | | | | |
| 3 | Fee Worksheet (PTO-875) | fee-info.pdf | 29807 b361bd46c656116d73acb56ad888002838d052ca | no | 2 |
| Warnings: | | | | | |
| Information: | | | | | |
| Total Files Size (in bytes): | | | 5922128 | | |
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